

## ANNUAL PARKING ENFORCEMENT REPORT for the period 2017/18

### 1. INTRODUCTION

- 1.1 The information contained in this report is in accordance with section 55 of the Road Traffic Act 1984 as amended by Traffic Management Act 2004.

### 2. BACKGROUND

- 2.1 The District Council operates 50 car parks with over 6000 spaces. These are managed under the regulations set out in the 'District of New Forest (Off Street Parking Places) Order 2005'. A copy of the Order, car park locations and charges can be found on the Council's web site ([www.newforest.gov.uk/parking](http://www.newforest.gov.uk/parking)).
- 2.2 Hampshire County Council have appointed New Forest District Council as it's agent for the enforcement of on street Traffic Regulation Orders. This includes enforcement of single and double yellow lines, limited waiting bays, loading bays, motor-cycle bays, taxi ranks, bus stop clearways, pedestrian crossings and disabled bays. The District covers an area of approximately 290 square miles with a resident population of 173,000. We have an estimated 13.5 million visitors annually and a high percentage of these visitors will make use of the councils pay and display car parks during their visits.

### 3. PENALTY CHARGE NOTICE INFORMATION

- 3.1 Penalty Charge/Warning Notices issued for financial years 2016/17 and 2017/18

	2016/17	2017/18
Number PCNs issued at higher level	2437	3213
Number PCNs issued at lower level	7550	7260
Number PCNs paid	7594	7969
Number PCNs paid at discounted rate	6624	7015
Number PCNs against which informal challenge received	2629	3243
Number cancelled as result of informal challenge	1398	1571
Number against which a formal representation has been received	266	320
Number cancelled as result formal representation	152	134
Number cancelled for other reasons (e.g. driver untraceable) -	190	452
Number Warning Notices issued	3196	3134

\*\* Some of these refer to written off enforcement cases going back to 2014/15

#### 4. ENFORCEMENT ACCOUNT

##### 4.1

INCOME	2016/7			2017/18		
	<i>on street</i>	<i>off street</i>	<i>total</i>	<i>on street</i>	<i>off street</i>	<i>total</i>
	£000	£000	£000	£000	£000	£000
Penalty Charge Notices	95	161	256	113	168	280
Residents Parking	6	0	6	6	0	6
Dispensations	5	0	5	3	0	3
<b>Total Income</b>	<b>106</b>	<b>161</b>	<b>267</b>	<b>122</b>	<b>168</b>	<b>290</b>
EXPENDITURE						
Employee Costs	142	219	361	154	225	380
Supplies and Services	9	8	17	6	13	20
Support services	21	8	29	25	9	34
Capital Financing	0	0	0	0	0	0
<b>Total Expenditure</b>	<b>172</b>	<b>235</b>	<b>407</b>	<b>186</b>	<b>248</b>	<b>434</b>
<b>(Surplus)/Deficit</b>	<b>66</b>	<b>74</b>	<b>140</b>	<b>64</b>	<b>80</b>	<b>144</b>

#### 5. THE TRAFFIC PENALTY TRIBUNAL (TPT)

5.1 The Traffic Penalty Tribunal provides an independent judicial process for the hearing of appeals against the issue of Penalty Charge Notices. In this financial year (2017/18) 2 appeals were lodged relating to PCNs issued by New Forest District Council. These resulted in;

- 1 appeal being allowed
- 1 appeal dismissed

Further information concerning TPT can be found on their web site [www.trafficpenaltytribunal.gov.uk](http://www.trafficpenaltytribunal.gov.uk).

#### 6. CONCLUSION

6.1 The number of PCNs issued in 2017/18 was 9% more than the previous year. This increase has been brought by improved management and direction of patrolling. In addition, the team now also provide all aspects of the districts dog warden service, dealing with all abandoned vehicle enquiries including, where necessary, arranging for the removal of abandoned or burnt out vehicles and dealing with all aspects of enviro-crime enforcement. To improve our coverage and tasking, all officers also work a late shift on a rotation basis to provide early evening enforcement in the car parks and on-street, as well as, at times, changing start and finish times to deal with specific issues.